



## PRESS RELEASE

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# Despite challenge from Asia, "The West" leads in digital - US, Canada and seven European countries in top 10

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- *A majority (29) of countries in the study experienced an improvement in their level of digital competitiveness*
- *The IMD World Digital Competitiveness ranking celebrates its second edition, studying 63 economies*

**Lausanne, Switzerland – 19 June 2018** – The USA leads the [IMD World Digital Competitiveness Ranking 2018](#) followed by Singapore, Sweden, Denmark and Switzerland. Rising from the 3<sup>rd</sup> spot, the USA overtakes Singapore and Sweden to top the ranking.

The IMD World Digital Competitiveness Ranking 2018 studies 63 economies. This year the majority (29) of countries in the study experienced an improvement in their level of digital competitiveness. About 40% of the sample (26 countries) show a decline while only eight economies remain in the same position. These changes are not geographically focused. Improvements and declines occur across continents.

The objective of the digital competitiveness ranking is to assess the extent to which a country adopts and explores digital technologies leading to transformation in government practices, business models and society in general.

Professor [Arturo Bris](#), Director of the IMD World Competitiveness Center, notes that “*The USA capitalizes on its improvements in knowledge (4th from 5th) and in technology (3rd from 6th). It remains stable in future readiness (2nd)*”. He adds “*Gains in knowledge result from a strong performance in employee training and an increase in the share of scientific and technical employment while the furthering of the technology factor capitalizes on slight advancement in all its sub-factors, including connectivity infrastructure*”.

Results show that several countries are experiencing an “adaptive imbalance” or a mismatch between high levels of training and education, and the attitudes toward embracing digitalization; among these economies, we note Austria, Malaysia and Russia. For instance, while in training and education Austria ranks 7<sup>th</sup> and Russia 12<sup>th</sup>, their performance in embracing new technologies (25<sup>th</sup> and 39<sup>th</sup> in adaptive attitudes) is relatively low.



In the overall ranking, Singapore drops from 1<sup>st</sup> to 2<sup>nd</sup> position. It reaches 1<sup>st</sup> place in the knowledge and technology factors, and 15<sup>th</sup> in future readiness. Seemingly, despite Singapore's high level of training and education, and an environment conducive to digitalization, society's attitudes toward the adoption of technologies and the agility of business to take advantage of digital transformation, are relatively low (20<sup>th</sup> and 18<sup>th</sup> respectively).

In 3<sup>rd</sup> place dropping from 2<sup>nd</sup>, Sweden shows a balanced scorecard. At the factor level, it ranks 7<sup>th</sup> in knowledge, 5<sup>th</sup> in technology and 5<sup>th</sup> in future readiness. The rather low performance in some of the knowledge components may be at the core of Sweden's decline in the ranking. It ranks 20<sup>th</sup> in higher education achievement (down from 18<sup>th</sup>) and 23<sup>rd</sup> in the percentage of graduates in sciences (down from 20<sup>th</sup>). Denmark improves its overall digital position from 5<sup>th</sup> to 4<sup>th</sup>. It ranks 8<sup>th</sup> in knowledge, 10<sup>th</sup> in technology and 1<sup>st</sup> in future readiness. The country boosts its performance (or remains stable) across eight of the nine sub-factors only dropping in adaptive attitudes (from 1<sup>st</sup> to 5<sup>th</sup>). Its highest rank is in training and education (3<sup>rd</sup>) and its lowest in capital (22<sup>nd</sup>). Switzerland joins the top five reaching 5<sup>th</sup> place from 8<sup>th</sup>. This improvement comes on the back of an advancement in the future readiness factor, increasing from 13<sup>th</sup> to 10<sup>th</sup> place. The country, however, experiences some declines in the knowledge and technology factors (from 4<sup>th</sup> to 6<sup>th</sup> and 8<sup>th</sup> to 9<sup>th</sup>, respectively). Norway, Finland, Canada, the Netherlands and the United Kingdom complete the top 10.

Introduced for the first time in May 2017, the ranking quantifies the rapid technological transformations that countries are undergoing, providing a tool for decision-makers in the public and private sectors to interpret and address these changes.

The objective of the digital competitiveness ranking is to assess the extent to which a country adopts and explores digital technologies leading to transformation in government practices, business models and society in general. In addition it provides firms the ability to find better opportunities to strengthen future value creation. The ranking draws upon 50 selected indicators divided into three factors: Knowledge, Technology and Future Readiness. The knowledge factor refers to intangible infrastructure, which underlines the process of digital transformation through the discovery, understanding and learning of new technologies. The technology factor assesses the overall context through which the development of digital technologies is enabled (technology-friendly regulation, availability of capital for investments and the technological infrastructure). Finally, the future readiness factor examines the degree of technology adoption by government, business and society in general.

'Hard' data such as number of patents grants in high-tech sectors and smartphone usage are weighted twice as much as the 'soft' data from our Executive Opinion Survey that measures the business perception of issues such as technology regulation and use of big data and analytics in companies.

The [IMD World Competitiveness Center](#) is a research group at IMD business school in Switzerland with 30-years of research expertise in the field of country competitiveness.

On 20 June, the IMD World Competitiveness Center will present the IMD World Digital Ranking 2018 on the occasion of the Digital Competitiveness Summit 2018, hosted at IMD with digitalswitzerland. IMD became [a member](#) of digitalswitzerland in February 2018.



## Region specific profiles

### Asia and the Pacific

Singapore and Hong Kong lead the region. Although Singapore drops from 1<sup>st</sup> to 2<sup>nd</sup> position and Hong Kong drops from the 7<sup>th</sup> to 11<sup>th</sup> position. Korea reaches the 14<sup>th</sup> spot (five places up from 19<sup>th</sup>) and Japan advances five places to 22<sup>nd</sup> position, in both cases because of an advancement in components of the knowledge and future readiness factors.

China slightly improves from 31<sup>st</sup> to 30<sup>th</sup> as does Thailand from 41<sup>st</sup> to 39<sup>th</sup> and India (51<sup>st</sup> to 48<sup>th</sup>). These countries all share progress in the technology factor, ranging from improvements in connectivity systems to tech-friendly regulation. In contrast, Taiwan drops (12<sup>th</sup> to 16<sup>th</sup>), Malaysia declines from 24<sup>th</sup> to 27<sup>th</sup>. The Philippines experiences one of the largest drops in the overall digital ranking, from 46<sup>th</sup> to 56<sup>th</sup>. The slowdown comes after declines in the technology (51<sup>st</sup> to 58<sup>th</sup>) and future readiness (43<sup>rd</sup> to 52<sup>nd</sup>) factors. At 61<sup>st</sup>, Mongolia remains stable as does Kazakhstan at 38<sup>th</sup>. Dropping three ranks to 62<sup>nd</sup> in the overall digital ranking, Indonesia is the lowest ranking country in the region. The development of highly-skilled workers is a key-challenge for the country. In turn, it affects the capacity for technological development and the integration of new technologies in the private sector and in society, which lead to low scores in the technology and future readiness factors. In the Pacific, while Australia moves up two places to the 13<sup>th</sup> position, New Zealand drops from 14<sup>th</sup> to 19<sup>th</sup>.

### Europe

In Eastern Europe, Estonia ranks the highest (25<sup>th</sup>) followed by Lithuania (29<sup>th</sup>) and the Czech Republic (33<sup>rd</sup>). All these countries share high-level communication and connectivity systems, which result from key investments in their technological infrastructure. While Slovenia and Latvia remain stable in their positions (34<sup>th</sup> and 35<sup>th</sup> respectively), Poland, Russia and Bulgaria slightly improve thanks to marked progress in the adoption of digital technologies (future readiness factor). Croatia moves up four places to 44<sup>th</sup> and Romania increases to 47<sup>th</sup> (from 54<sup>th</sup>). Hungary drops from 44<sup>th</sup> to 46<sup>th</sup> and the Slovak Republic experiences one of the largest declines in the ranking, from 43<sup>rd</sup> to 50<sup>th</sup>. Ukraine remains in the bottom five of the ranking despite improving two spots to 58<sup>th</sup>.

In Western Europe, there is a fair degree of Nordic “dominance” in the ranking, with Sweden, Denmark, Norway and Finland all in the top ten. In particular, these countries excel in the quality of their technological framework and in the widespread adoption of technologies in society. While the Netherlands drops three places to the 9<sup>th</sup> position, the United Kingdom breaks into the top 10 following improvements in several indicators of the future readiness factor. Within the top half of the ranking, Austria, Ireland and Iceland experience improvements with the first two showing progress in their scientific concentration. In contrast, Germany (18<sup>th</sup>), Belgium (23<sup>rd</sup>), Luxembourg (24<sup>th</sup>) and France (26<sup>th</sup>) slightly decline. In the bottom half, Portugal (32<sup>nd</sup>) improves; Greece (53<sup>rd</sup>), Spain (31<sup>st</sup>), Italy (41<sup>st</sup>) and Cyprus (54<sup>th</sup>) drop because of a decline in indicators related to training and education under the knowledge factor.



## Latin America

Chile heads the region at the 37<sup>th</sup> position (up from 40<sup>th</sup>) followed by Mexico in the 51<sup>st</sup> spot. The rest of the Latin American countries in the sample are in the bottom ten of the ranking. Argentina improves two spots from 57<sup>th</sup> to 55<sup>th</sup>. This advancement is mainly driven by its performance in the technology and future readiness factors improving from 58<sup>th</sup> to 54<sup>th</sup> and from 49<sup>th</sup> to 45<sup>th</sup> respectively. Brazil drops slightly from 55<sup>th</sup> to 57<sup>th</sup>. It ranks 62<sup>nd</sup> in knowledge, 55<sup>th</sup> in technology and 47<sup>th</sup> in future readiness. Colombia drops to the 59<sup>th</sup> spot (from 58<sup>th</sup>) in the overall digital ranking. It remains stable in knowledge (57<sup>th</sup>) and technology (60<sup>th</sup>) but declines in future readiness (53<sup>rd</sup> to 56<sup>th</sup>). Peru improves in the overall ranking moving up from 62<sup>nd</sup> to 60<sup>th</sup> as a result of better performance in knowledge (62<sup>nd</sup> to 60<sup>th</sup>) and stability in technology (at 57<sup>th</sup>). Venezuela closes the overall digital ranking remaining in the 63<sup>rd</sup> position in all digital factors.

## Middle East

The IMD World Digital Competitiveness Ranking 2018 shows a pronounced gap in the digitalization of the region. While Israel is the highest ranking country (12<sup>th</sup>) in the region, the UAE closely follows in the 17<sup>th</sup> position. Both countries slightly improve mainly due to progress in all components of the technology factor in particular in the technological framework sub-factor. While the digitalization gap widens slightly between Israel and UAE, and the third ranking economy in the region, Qatar at 28<sup>th</sup>, it sharply broadens with the fourth, Saudi Arabia at 42<sup>nd</sup>. Qatar remains stable in the overall ranking, but gains in the availability of relevant talent and business agility; whereas Saudi Arabia declines largely because of downturns in training and education, technological framework and all the components of future readiness. Jordan ranks the lowest in the region despite greatly improving from 56<sup>th</sup> to 45<sup>th</sup>. This advancement stems from Jordan's improvement in all digital factors.

## South Africa

South Africa drops from 47<sup>th</sup> to 49<sup>th</sup> in the overall digital ranking. At the factor level, while knowledge and future readiness decline (from 49<sup>th</sup> to 52<sup>nd</sup>, and 42<sup>nd</sup> to 43<sup>rd</sup>, respectively), the technology factor slightly improves (53<sup>rd</sup> to 52<sup>nd</sup>). The drop in knowledge is partly due to declines in talent, as well as training and education. Future readiness is negatively affected by decreases in adaptive attitudes and business agility. Gains in the technology factor result from the slight advancement of the country's regulatory framework (54<sup>th</sup> to 53<sup>rd</sup>) and an increase in the capital sub-factor (35<sup>th</sup> to 27<sup>th</sup>); the latter largely due to a sharp upturn in the investment in telecommunication.

## Notes to editors:

- A full breakdown of the IMD World Competitiveness Center's Ranking as well as every individual country profile is available [here](#).
- The IMD World Competitiveness ranking have been produced every year since 1989 by the IMD World Competitiveness Center and are widely acknowledged as the leading annual assessment of the competitiveness of countries. The IMD World Competitive Digital Ranking was introduced last year. In 2017 the top 10 consisted of Singapore, Sweden, USA, Finland, Denmark, Netherlands, Hong Kong SAR, Switzerland, Canada and Norway.



- The IMD World Talent Ranking 2018 will be released on 19 November 2018 at [Orchestrating Winning Performance](#) (OWP), Singapore.
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