



2019

# Company pulse

WESTERN AUSTRALIAN SNAPSHOT

A nationwide survey of the general public and business leaders on expectations of business and business priorities.



## Introduction

*Company Pulse: Western Australian snapshot* provides a summary of the *Company Pulse 2019* poll exploring the attitudes of business leaders and the general public towards the role of business in Australia.

*Company Pulse 2019* follows on from CEDA's 2018 *Community Pulse* poll, which found that many Australians felt they had not benefited from Australia's prolonged period of economic growth but that large companies had. These results, coupled with evidence that trust in business has declined, prompted CEDA to investigate the perceptions and expectations of business held by the community, employees and business leaders.

*Company Pulse 2019* provides insights to help re-build mutual trust and understanding between business and the general public. CEDA believes this will support improved policy outcomes for Australia. If Australia is to institute policy reform that allows business to succeed, the community needs to feel that the success of business is in their interest. To rebuild public trust, business first needs to understand what Australians value and how they expect large companies to behave. The results of the survey make it clear that the community now expects business to be accountable for more than just their own financial success.

The results also provide a sense of where the priorities of business and the public diverge. For example, business leaders are very focused on investing in R&D and new technology to improve their products and productivity, but the general public do not see these as important issues. However, lifting productivity is essential to delivering the wage increases prioritised by the general public. These points of divergence serve as a starting point for important conversations between the business sector and the community.

While this paper focuses on Western Australia, the full results of the poll are included in the report *Company Pulse 2019*.

Download the full report and other state-specific companion papers at [ceda.com.au/companypulse2019](http://ceda.com.au/companypulse2019)

Share on social media using #CompanyPulse

**About CEDA:** The Committee for Economic Development of Australia – is an independent, not-for-profit membership organisation. We identify policy issues that matter for Australia's future and pursue solutions that deliver better economic, social and environmental outcomes for Australia.

© CEDA 2019 ISBN: 0 85801 338 X

## Western Australia

Results in Western Australia aligned closely with the national results with a few key exceptions:\*

1. West Australians are more likely to believe that out of all stakeholders large companies have a lot of responsibility to their employees (76 per cent vs 72 per cent nationally) and local communities where they operate (53 per cent vs 48 per cent nationally).
2. West Australians are less likely to believe that shareholders are the most important stakeholders for corporate leaders (six per cent vs nine per cent nationally).
3. West Australians are more likely to believe that large companies should do as much as they can to improve the whole country's performance on social issues and not just their own (46 per cent vs 43 per cent nationally).
4. West Australians are more likely to suggest that large companies are good or very good at managing the impacts on communities where they operate (61 per cent vs 55 per cent nationally).
5. West Australians are less likely to suggest that large companies are good or very good in terms of fair and correct tax contributions (41 per cent vs 45 per cent nationally).

### State profile Western Australia

Percentage of national economy	14 per cent
Largest industries	Mining, professional and scientific services, construction, healthcare and social assistance, manufacturing
Businesses with 200+ employees (June 2018)	405
Businesses with 1–199 employees (June 2018)	82,976
Average weekly earnings (May 2019)	\$1781
Unemployment rate (July 2019)	5.9 per cent

Additional state-specific papers have been produced to summarise results from New South Wales, Queensland, South Australia and Victoria.

\* Total sample; Weight: Western Australia; base n = 406; total n = 3000.

For Western Australia, the margin of error at the 95 per cent confidence interval is +/-4.9 per cent.

# 72% OF PEOPLE



believe business should place **EQUAL** importance on **ECONOMIC** **ENVIRONMENTAL** and **SOCIAL** performance

## Take-aways for business leaders

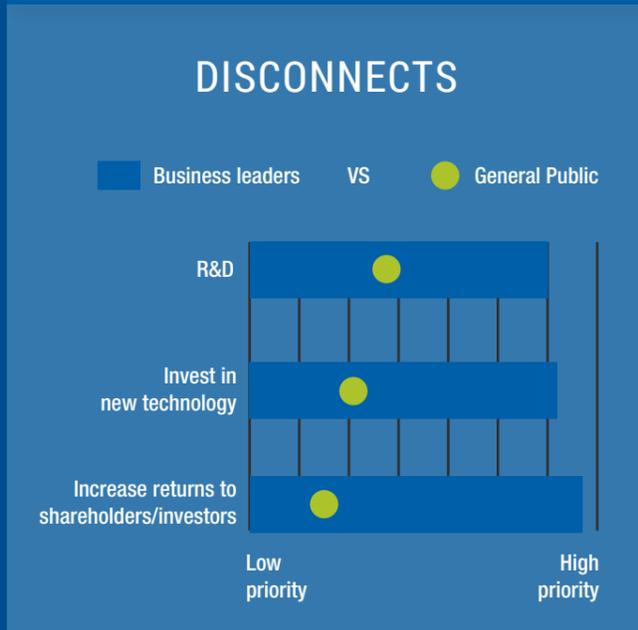
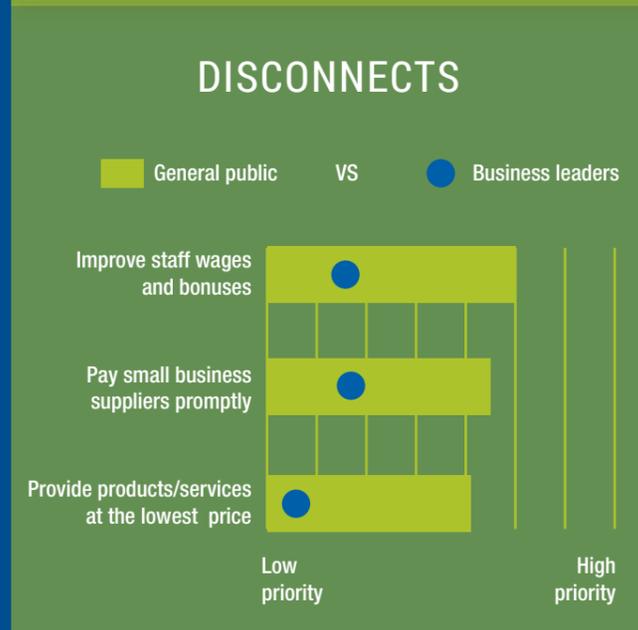
At least

# 78%

of the general public support corporate leaders speaking out on issues of national importance...

## What should the **priorities** be for business?

GENERAL PUBLIC	BUSINESS LEADERS	MILLENNIALS	BABY BOOMERS
<ol style="list-style-type: none"> <li>1. Work/life balance for employees</li> <li>2. Quality products</li> <li>3. Staff well being</li> </ol>	<ol style="list-style-type: none"> <li>1. Tailor products and services to customer needs</li> <li>2. Shareholder returns</li> <li>3. Training for staff</li> </ol>	<ol style="list-style-type: none"> <li>1. Environment</li> <li>2. Ethical supply chains</li> <li>3. Work/life balance for employees</li> </ol>	<ol style="list-style-type: none"> <li>1. Quality products</li> <li>2. Pay small businesses promptly</li> <li>3. Work/life balance for employees</li> </ol>



**MORE WOMEN** than men rank **environmental** and **social** issues as higher priorities for business.

But less than

# 50%

think business leaders are advocating in the national interest when they speak out.

Figure 2: Assuming a company has steady revenues, is operating profitably and is meeting its minimum legal and regulatory requirements, what else do you think should be its highest and lowest priorities for ongoing investment and focus?

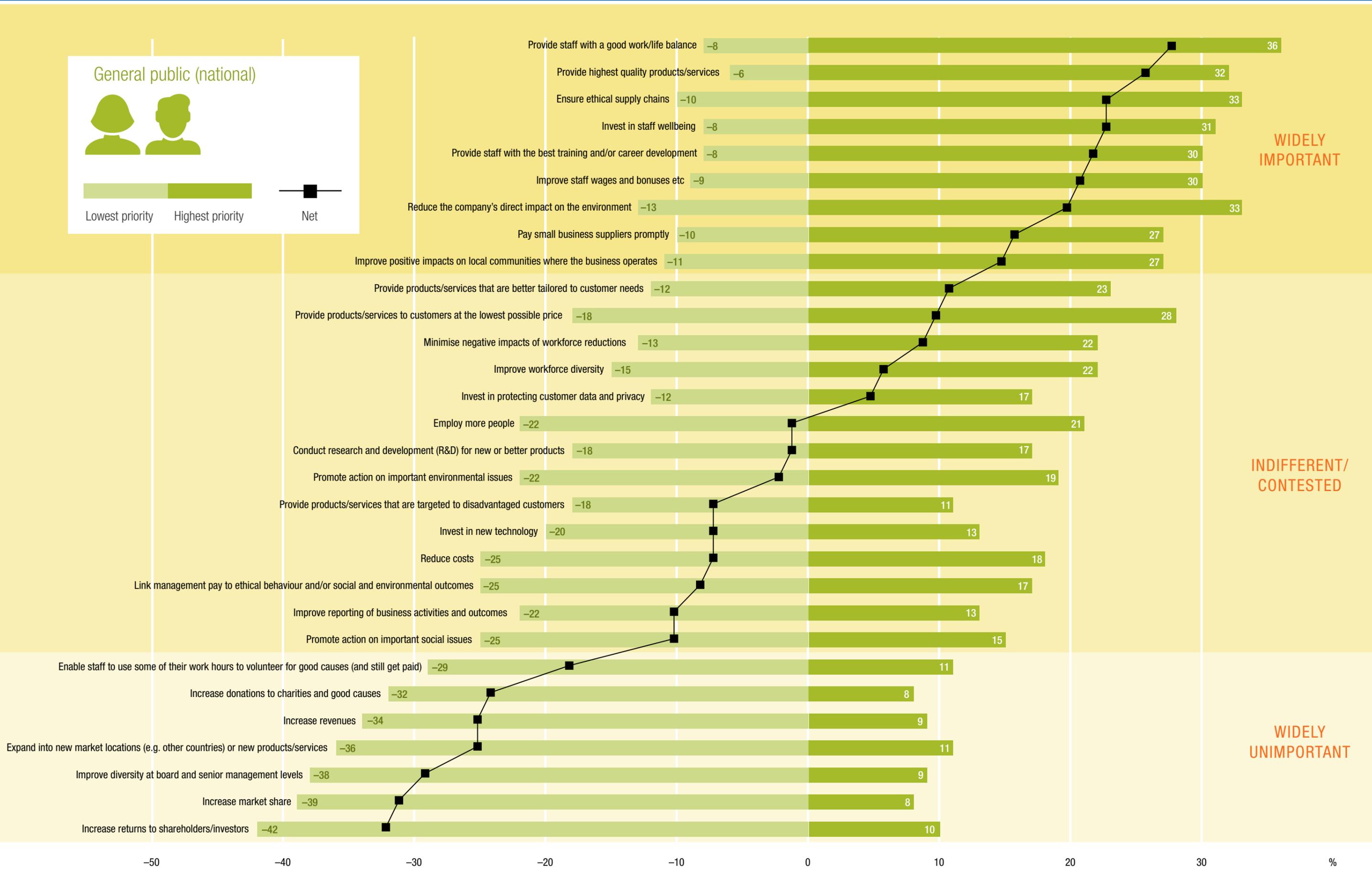
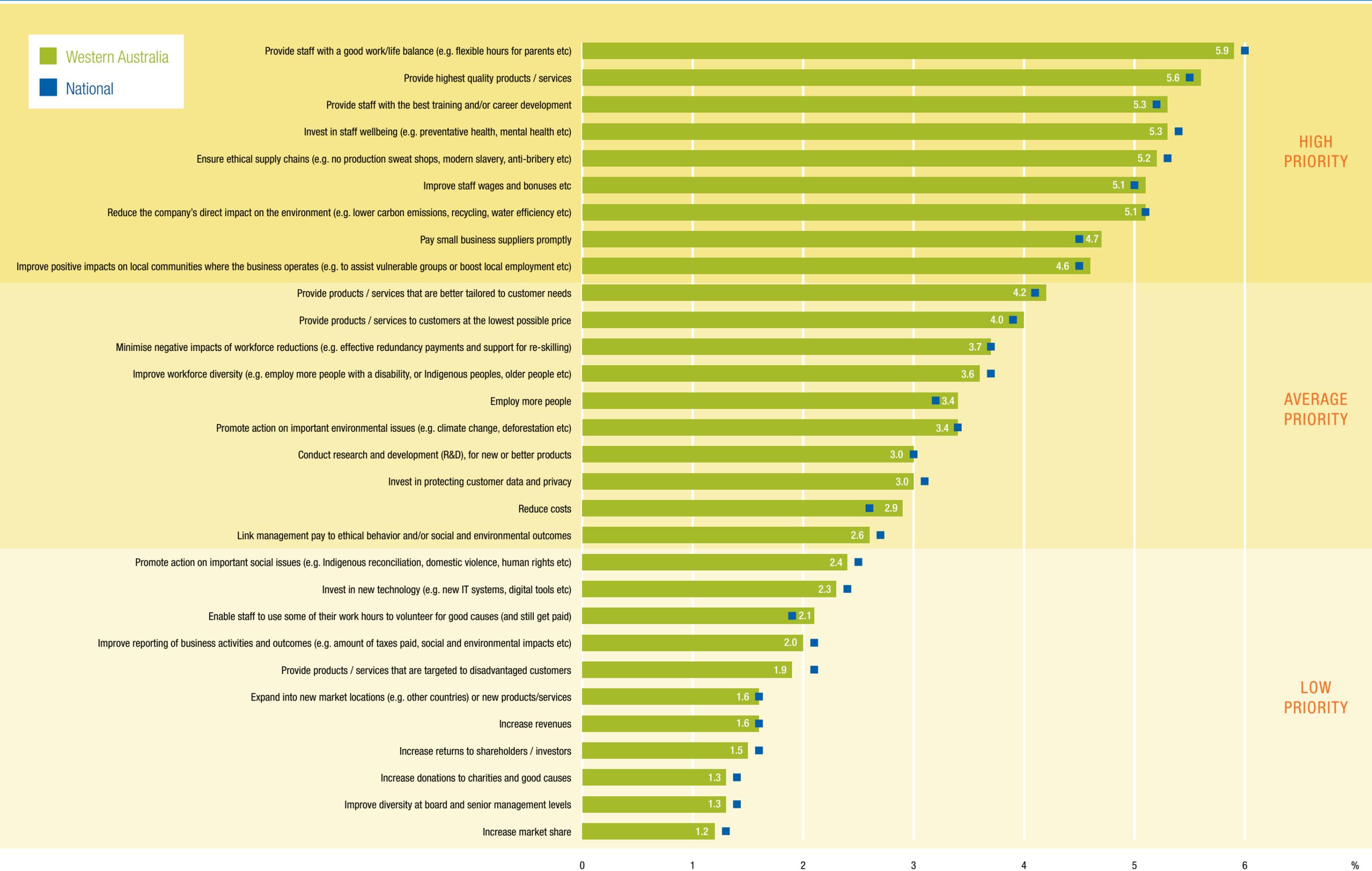


Figure 2: Assuming a company has steady revenues, is operating profitably and is meeting its minimum legal and regulatory requirements, what else do you think should be its highest and lowest priorities for ongoing investment and focus?



**National**

Level 3  
271 Spring St  
Melbourne VIC 3000  
GPO Box 2117  
Melbourne VIC 3001  
Telephone 03 9662 3544  
Email [info@ceda.com.au](mailto:info@ceda.com.au)

**New South Wales and the ACT**

Level 14  
The John Hunter Building  
9 Hunter Street  
Sydney NSW 2000  
GPO Box 2100  
Sydney NSW 2001  
Telephone 02 9299 7022  
Email [info@ceda.com.au](mailto:info@ceda.com.au)

**Queensland**

Level 4  
232 Adelaide Street  
Brisbane QLD 4000  
GPO Box 2900  
Brisbane QLD 4001  
Telephone 07 3229 9955  
Email [info@ceda.com.au](mailto:info@ceda.com.au)

**South Australia and the Northern Territory**

Level 5  
2 Ebenezer Place  
Adelaide SA 5000  
Telephone 08 8211 7222  
Email [info@ceda.com.au](mailto:info@ceda.com.au)

**Victoria and Tasmania**

Level 3  
271 Spring St  
Melbourne VIC 3000  
GPO Box 2117  
Melbourne VIC 3001  
Telephone 03 9662 3544  
Email [info@ceda.com.au](mailto:info@ceda.com.au)

**Western Australia**

Level 5  
105 St Georges Terrace  
Perth WA 6000  
PO Box 5631  
St Georges Tce  
Perth WA 6831  
Telephone 08 9226 4799  
Email [info@ceda.com.au](mailto:info@ceda.com.au)

