

# Rethinking age in the workplace

Friday 18<sup>th</sup> October 2019, 12.00pm to 2.00pm Four Seasons Hotel Sydney

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### agenda

11.45am Registrations

12.00pm Welcome

Lee Kelly

State Director, NSW/ACT, CEDA

12.05pm Introduction

Michelle Taylor

Chief Executive, People, Corporate Affairs and Sustainability, Challenger

12.10pm Keynote Address

Frank Ribuot

Chief Executive Officer ANZ, South East Asia, India, Randstad

12.25pm Lunch

12.55pm Introduction

Michelle Taylor

1.05pm Presentation

Lucy Taksa, PhD

Co-Director, Centre for Workforce Futures, Macquarie Business School,

Macquarie University

1.15pm Panel Discussion

Frank Ribuot, Chief Executive Officer ANZ, South East Asia, India,

Randstad

Lucy Taksa, PhD, Co-Director, Centre for Workforce Futures, Macquarie

Business School, Macquarie University

Yasmin King, Chief Executive Officer, SkillslQ

Jan Owen AM, Chief Executive Officer, Foundation for Young Australians

Ian Yates AM, Chief Executive Officer, COTA Australia

1.40pm Moderated discussion and questions

1.55pm Vote of Thanks

Wendy Holdenson

Director and Chief Operating Officer, Mitsui & Co

2.00pm Close



### sponsor

### Event major series sponsor

### Macquarie Business School

Macquarie Business School is a leading Australian business school with a global outlook and a commitment to creating value for all our stakeholders through partnership.

The School offers a platform for interdisciplinary collaboration between our students, staff and industry partners to provide engaged learning experiences, with quality undergraduate and postgraduate business education, and PhD programs. Our programs are recognised by key industry bodies and include the country's longest running and most highly regarded actuarial studies and finance and MBA programs. We encourage ongoing professional development through the delivery of high quality executive, corporate and professional development programs.

At Macquarie we create and share research that delivers ongoing positive impact to all aspects of society. Macquarie Business School includes five dynamic research centres: Centre for Corporate Sustainability and Environmental Finance, Centre for Risk Analytics, Centre for Workforce Futures, GenIMPACT: Centre for Economic Impacts of Genomic Medicine and the Macquarie University Centre for the Health Economy.

Macquarie University is ranked among the top two per cent of universities in the world and enjoys a 5-star QS rating. Located in the heart of Australia's largest business precinct, Macquarie brings together 40,000 students and 3000 staff in one thriving hub of discovery.



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### Event major sponsor

### Challenger

Challenger is focused on providing customers with financial security for retirement. We do this by offering investment strategies that exhibit consistently superior performance, and by helping customers in retirement with safe and reliable income streams.

As Australia's largest annuity provider, we provide reliable, guaranteed income payments to thousands of Australian retirees. Annuity products appeal to retirees as they provide security and certainty of guaranteed income in retirement, while protecting against market and inflation risks. Our lifetime annuities also protect retirees from the risk of running out of money late in life.

The guaranteed retirement incomes we pay are backed by a high-quality investment portfolio, including fixed income and commercial property investments. These investments generate regular and predictable investment income, which we use to fund retirement incomes paid to our customers.

Through our sustainability strategy we want to provide financial security for retirement across a range of programs. Our partnership with COTA New South Wales supports the delivery of financial resilience for customers and communities, which is a key pillar of our strategy. Through this partnership we will develop a community program focusing on the underemployment of Australians over 50. This program is aimed to improve outcomes for older Australians both in the workforce and in finding new work.



### Yasmin King

#### Chief Executive Officer, SkillsIQ

Yasmin is CEO of SkillsIQ, a Skills Service Organisation which develops national vocational standards on behalf of 19 'people-facing' Industry Reference Committees which together represent the skills needs of around 50% of the Australian workforce, predominantly within the Health and Community Services sectors. She has undertaken international consulting work for the governments of Peru, Vietnam and Thailand, and for the APEC Human Resources Committee.

The IRCs supported by SkillsIQ represent Aboriginal and Torres Strait Islander Health Workers; Aged Services and Disability Support services; Ambulance workers and Paramedics: the First Aid community; the Dental, Medical Technicians and Enrolled Nursing sectors; the Direct Client Care and Support sector; Children's Education and Care; the Community and Development sector; Complementary Health; Client Services and Personal Services; Local Government and the Public Sector; and also the Sport and Recreation; Tourism, Travel and Hospitality; and Wholesale and Retail industries.

Yasmin is involved with various advisory committees, including the National Disability Services (NDS) VET Practitioner Currency in the Disability Sector pilot program; the VET Hackathon on Disability, in conjunction with the University of Sydney; and the National Disability Services (NDS) National Committee on Workforce. An experienced negotiator and mediator, she is adjunct to the Australian Graduate School of Management, lecturing in Negotiation and Conflict Resolution.

Previous roles include having been the inaugural NSW Small Business Commissioner and the Associate Commissioner for the Australian Competition and Consumer Commission (ACCC) with responsibility for small business. She has also been a non-executive Director of Le Cordon Bleu Australia.

Yasmin is currently on the Board of Micro-X, an innovative publicly listed company pioneering revolutionary medical imaging products. She also sits on the Board of Self-Employed Australia; is Chair of the Audit & Risk Committee of the Australian Healthcare & Hospitals Association (AHHA) and is a member of the Global MBA Advisory Council at Macquarie University. Yasmin holds a Master of Business Administration and an Honours degree in Economics. She is a Fellow of the Australian Institute of Company Directors (FAICD) and a Fellow of CPA Australia (Certified Practising Accountant).

Yasmin is a proud CEDA Trustee.



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# Jan Owen AM Chief Executive Officer, Foundation for Young Australians

Jan Owen is a social entrepreneur, innovator, influencer and author.

As CEO of the Foundation for Young Australians for the past 8 years, Jan has led the organisation's strategic mission to equip young people to create, lead and thrive into the future. This focus has included ground-breaking research regarding the future of work and education for young Australians; the largest inschool entrepreneurship and youth social enterprise programs in the nation; and the development and launch of several new initiatives including YLab, FYA's youth-led social enterprise.

Jan's lifelong work and commitment to unleashing the talent of young people, driving social innovation and entrepreneurship, and transforming education has seen her recognised as one of Australia's 'True Leaders' in 2018 and the Inaugural Australian Financial Review and Westpac 'Woman of Influence' in 2012.

Jan has been awarded honorary Doctorates from the University of Sydney and Murdoch University in Perth and membership to the Order of Australia in 2000 for services to the Australian community.

She is the author of Every Childhood Lasts a Lifetime (1996) and The Future Chasers (2014).





#### Frank Ribuot

# Chief Executive Officer ANZ, South East Asia, India, Randstad

Frank Ribuot, a French and Australian national, is the CEO of Randstad Australia & New Zealand, Singapore, Malaysia, Hong Kong and the Chairman of our Indian operations.

Frank has over 25 years of experience in operations, general management and human resources consulting, predominantly in the Asia Pacific region having lived in China, Japan, Malaysia, Australia, Singapore and having extensively travelled throughout the rest of the region.

In his current role at Randstad he is focused on strengthening the company's performance, productivity, agility and innovation, through strong business management, investing in people, and he has a passion for superior sales and technology strategies. Randstad is a Fortune Global 500 company and the world's leading recruitment & HR solutions specialists, headquartered in The Netherlands.

Frank was recently elected as the Federal President of the French Australian Chamber of Commerce after holding the NSW Chapter presidency for just over 4 years. He is also very involved in the D&I space and is a WGEA Pay Equity Ambassador.

Frank received his Master's and Bachelor degrees in Business from the prestigious Kedge, France and has completed a countless number of professional development courses.

Frank is a proud CEDA Trustee.



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### Prof. Lucy Taksa

Co-Director, Centre for Workforce Futures, Macquarie Business School, Macquarie University

Professor Lucy Taksa was appointed co-Director of the Centre for Workforce Futures in July 2018. Previously she was Associate Dean (Research) in Macquarie University's Faculty of Business and Economics. She has been a Non-Executive Board Member of Settlement Services International Ltd (SSI), a leading not-for-profit organisation in NSW, since 2015.

Professor Taksa's research has focused on work organisation, workplace health and safety, equity and Diversity Management, gendered workplace cultures, migrant employment, and management of higher education.

Lucy is a proud CEDA Trustee.





# lan Yates AM Chief Executive, Council of the Ageing Australia (COTA)

lan Yates is Chief Executive of COTA Australia, the national peak body for older Australians. Ian has played national leadership roles in COTA since 2002 after being Chief Executive of COTA SA since 1989. He serves on a wide variety of federal government and aged care sector national bodies, currently including the Aged Care Financing Authority, the Aged Care Quality and Safety Advisory Council, the Aged Care Sector Committee and the Dementia Ageing and Aged Care Mission Expert Advisory Panel. Ian is a Sponsor Member of the National Aged Care Alliance, chairs the Alliance's Aged Care Gateway Advisory Committee and Co-Chairs its Aged Care Roadmap and NACA Blueprint Implementation Group.

lan is also a member of the ASIC Consumer Advisory Panel and of the Advisory Board of the Centre of Excellence in Population Ageing Research (CEPAR). Other roles include Chair of the Management Committee of the Australasian Journal on Ageing; a Director of COTA's membership services company and the Aged Rights Advocacy Service.

He has held a number senior positions in public health governance in South Australia and served on the Flinders University Council for 20 years including seven years as Deputy Chancellor and Chair of both its Audit and Resources Committees and Alumni. Ian is Emeritus Deputy Chancellor of Flinders University and holds an Honorary Doctorate from the University. He was awarded Membership in the Order of Australia (AM) in June 2005.



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### facilitator

Michelle Taylor
Chief Executive, People, Corporate Affairs &
Sustainability, Challenger

Michelle Taylor joined Challenger in 2016 and was appointed Chief Executive, People, Corporate Affairs and Sustainability in December 2018. In this role she is responsible for human resources, stakeholder relations, corporate sustainability and research.

Michelle has extensive experience in protecting and enhancing culture and reputation in complex organisations and has led a wide range of strategic employee programs. She also has over 20 years' experience in corporate affairs and strategy, working in various industries including financial services, health and real estate. Before joining Challenger Michelle led the corporate affairs and group strategy functions at Stockland, Australia's largest diversified property company.

Michelle is a proud CEDA Trustee.





### vote of thanks

# **Wendy Holdenson**Director and Chief Operating Officer, Mitsui & Co.

Wendy is an accomplished specialist in marketing and communications in both the private and public sectors. She is the Director and Chief Operating Officer at Mitsui & Co (Australia) Ltd, a global trading and investment conglomerate.

Wendy has had government roles as Australian Consul-General in Japan, and State Director for the Australian Trade Commission in Western Australia/South Australia/Northern Territory. And before that, she was also working in the private sector for corporations such as Caltex, GHD, Ernst & Young and Canon.

She is accustomed to dealing with stakeholders at the most senior level, and is an expert in Asian business and cross-cultural communications. One of Wendy's proudest achievements has been to attract foreign investment from Asia into Australia's food services, advanced manufacturing, biotechnology, ICT and energy sectors. Wendy is a strong proponent of innovation as the key to corporate sustainability. She has been a champion for innovation in employee teams wherever she has worked.

Young people and the aged community are an important focus for her. Wendy is a board member of the Maggie Beer Foundation, established to improve the wellbeing of residents in aged care facilities around Australia. Recently Wendy was named Business Champion of the Australian Federal Government's New Colombo Plan to equip young Australian's with Asia-centric skills. She is on the Advisory Board of UNSW Alumni, and mentor high-performer undergraduates as a member of the UNSW Alumni Leaders Network.

Wendy is a proud CEDA Trustee.



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### corporate tables

# CEDA would like to thank the following members for hosting a corporate table at today's event.

Challenger First State Super Macquarie Business School

SkillsIQ

### attendees

Kristyn Baker Talent Acquisition Specialist First State Super

lan Banister Associate Principal I Transport Arup

Polly Bennett Director SkillsIQ

Renée Bertuch Managing Director Cannings Communications

Tony Bofinger Chief Risk Officer Challenger Limited

David Bowtell Associate Director - Policy & Events NSW/ACT CEDA

William Burkitt Innovation Leader, Post Retirement Mercer

Ben Cividin Head of Human Resources Kayo Sports

Louise Claridge Associate Director -Membership Engagement NSW/ACT CEDA Alex Cook Skills Engagement Executive SkillsIQ

Natasha Copley Human Resources Director DXC Technology

Peter Cowan
Senior Engagement Manager Public Sector, Talent Solutions
Randstad

Amanda Crammon Manager NSW Department of Customer Service

Patrick Cummings Skills Engagement Executive SkillsIO

Tania Currie Associate Director, Careers Macquarie University

Kimberley Da Silva A/c Assoc Director Nonmedical & training NSW Ministry of Health

Lyn de Gruchy Senior Manager Learning Department of Education and Training

Shannon Duncan Client Services Manager First State Super Gary Dunshea Skills Engagement Executive SkillsIQ

Hannah Ellis Principal The Workplace Lawyers

Helen Evans Principal Advisor Diversity & Inclusion/Premier's Priorities NSW Public Service Commission

Jessica Falconer Senior WHS & Injury Management Advisor First State Super

Morag Fitzsimons Director WCD - Workers' Compensation Solutions

Patrick Garcia Associate Professor and Research Coordinator Macquarie University Hospital

Nicolette Glazewski Iceni Group

Jeremy Gordon Senior Institutional Business Development Manager Challenger Limited

Nicole Grainger-Marsh GM, Marketing and Growth MTC Australia Yvette Gray General Manager, People and Culture Australian Prudential Regulation Authority

Shane Grimes Executive Manager, Corporate Affairs IAG

Catherine Guyder Manager, Corporate Communications IAG

The Hon Jonathan Hamberger PSM Senior Deputy President CEDA Individual Trustee

Jodie Haydon Manager, Strategic Partnerships First State Super

Jermie Hernandez Executive Assistant SkillsIQ

Michael Hilder Senior Partnership Manager, Police First State Super

Emma Hogan Commissioner NSW Public Service Commission



Wendy Holdenson Director and Executive Vice President Mitsui & Co

John Hughes Chairman CEDA Individual Trustee

Debbie Jensen General Manager, Marketing and Customer Experience Challenger Limited

Lee Kelly State Director NSW and ACT CEDA

Yasmin King Chief Executive Officer SkillsIQ

Elena Lambros Associate Director Deloitte

Kylie Lauc Head of Internal Communication & Sustainability Challenger

Elaine Lawler Senior Partnership Manager First State Super

Meagan Lawson Chief Executive Officer COTA NSW

Deryk Leiton Senior Partnership Manager First State Super

Jodi Litzenberger Senior Manager, Corporate Responsibility Challenger Limited

Tiffany Lu Business Partnership Manager AustralianSuper

Rachel Lum Project and Research Officer Hong Kong Economic & Trade Office

Jane McGuire Service Manager & Deputy Director of Nursing NSW Ministry of Health Robyn McLean Senior Manager, Organisational Development Australian Prudential Regulation Authority

Kelly Moore Head of Human Resources Challenger

Moira Morrison Network Facilities Manager Sydney Children's Hospitals Network

Devika Mudaliar Skills Engagement Executive SkillsIQ

Angela Murphy Executive General Manager, Human Resources Challenger Ltd

Camille Nicholson Business Partnership Manager AustralianSuper

Dr Kirsty Nowlan Executive Director, Social Policy & Advocacy The Benevolent Society

Jan Owen AM Chief Executive Officer Foundation for Young Australians

David Parker Director Geddes Parker

Meredith Payne General Manager HR Forestry Corporation of NSW

Frank Ribuot CEO AUS, NZ and IND & WGEA Pay Equity Ambassador Randstad

lan Rolfe Communications & Marketing Officer SkillsIQ

Kim Rose Client Development Manager, Corporate & Professional Education Macquarie University Hospital Mana Salimi Senior Manager Australian Prudential Regulation Authority

Phillip Siomos Delivery and Engagement Officer Federal Department of Employment, Skills, Small and Family Business

Lan Snell Academic Program Director-Macquarie Business School Macquarie University

Julie Soai Graduate Researcher SkillsIQ

Lolita Spears Membership Advisor, NSW and ACT CEDA

Peter Stenvert COO MTC Australia

Antonella Sterrantino Research Manager SkillsIQ

Prof Lucy Taksa Co-Director, Centre for Workforce Futures Macquarie University

Young Tan Product Actuary UniSuper

Shona Tarrant Group Executive, People and Culture Chartered Accountants Australia and New Zealand

Michelle Taylor Chief Executive, People, Corporate Affairs and Sustainability Challenger

Deborah Thomas Management Consultant, Non Executive Director Humanitix

Lee Tulloch Author CEDA Individual Non Members Jean Turner-Chapman Senior Partnership Manager First State Super

Dr Michaela Tymichova Business Develoment Adviser Western Sydney University

Marianne Wehby Skills Engagement Executive SkillsIQ

Grace Westdorp General Manager - Health, Safety and Wellbeing Blackwoods

lan Yates Chief Executive COTA



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### CEDA NSW/ACT: October 2019

#### What drives our transport future?

**DATE** Monday, 28 October 2019, 12.00pm tp 2.00pm

**VENUE** Hilton Hotel, Sydney

SPEAKERS The Hon. Andrew Constance, NSW Minister for Transport and Roads; Dr Chen Cai, Research Group Manager, Advanced Data Analytics in Transport (ADAIT), Data61 | CSIRO; Emma Thomas, Partner – Infrastructure and Urban Renewal, PwC Australia

Supported by CEDA member GHD

#### Trust and brand in a disruptive age- member only

DATE Tuesday, 12 November 2019, 7:45am to 8.00am

VENUE CEDA NSW Boardroom, Level 14, 9 Hunter Street, Sydney

SPEAKERS Matthew Harrington, Preseident and Global Chief Operating

Officer, Edelman

Supported by CEDA member Folk

#### New approaches to entrenched disadvantage

DATE Thursday, 14 November 2019, 12:00pm to 2.00pm

VENUE CEDA NSW Boardroom, Level 14, 9 Hunter Street, Sydney

SPEAKERS Jarrod Ball, Chief Economist, CEDA; Anne Hampshire, Head of Research and Advocacy, the Smith Family

\*Sponsorship opportunities available

#### Building better health across NSW

**DATE** Friday, 15 November 2019, 12:00pm to 2.00pm

**VENUE** Rydges World Square, Sydney

**SPEAKERS** The Hon. Brad Hazzard MP, NSW Minister for Health and Medical Research

Supported by CEDA member UNSW















### about CEDA

CEDA is an independent, not-for-profit membership organisation. CEDA identifies policy issues that matter for Australia's future and pursue solutions that deliver better economic, social and environmental outcomes for Australia. CEDA's cross-sector membership spans every state and territory and includes more than 780 of Australia's leading businesses, community organisations, government departments and academic institutions.

#### Membership

Organisations join CEDA because CEDA delivers exposure to high level thought leadership, timely briefings on issues of economic importance, access to networking and brand reach through sponsorship and hosting opportunities. In addition to high profile public events, CEDA also delivers regular member only events for employees of member organisations and exclusive Trustee only boardroom briefings for senior executives from member organisations. These provide a unique opportunity for peer-to-peer knowledge exchange and for speakers and attendees to talk candidly on issues.

#### Research and policy

CEDA's only agenda is to pursue good public policy to progress Australia's economic and social development. Since 1960 CEDA has produced more than 3000 publications, research reports and articles highlighting emerging issues and directions in a diverse range of policy areas. Research in 2019 will focus on Australia's long-term budget position, the effects of temporary migration, a survey of Australian businesses on their approach to economic development, and new approaches to addressing entrenched disadvantage.

#### For more information on CEDA membership, research and events please contact:

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