

Royal Commission impacts

Tuesday 16 April 2019
Brisbane Convention and Exhibition Centre

EVENT MAJOR SPONSOR

CLAYTON UTZ



agenda

12.00pm Registration

12.10pm Welcome

Kyl Murphy

State Director and Company Secretary, CEDA

12.20pm Speaker address

Paul Schroder

Group Executive, AustralianSuper

12.30pm Lunch served

1.00pm Speaker address

Michelle Bagnall

Chief Executive Officer, RACQ Bank

1.10pm Speaker address

John Price

Lead Ombudsman – General Insurance, Australian Financial

Complaints Authority (AFCA)

1.20pm Moderated discussion and questions

Moderator: Ross McInnes Partner, Clayton Utz

• Michelle Bagnall, Chief Executive, RACQ Bank

• John Price, Lead Ombudsman – General Insurance, AFCA

• Paul Schroder, Group Executive, AustralianSuper

Dessert served

1.55pm Close

Kyl Murphy

State Director and Company Secretary, CEDA



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Event major sponsor

Clayton Utz

For over 180 years, our confident approach to complex transactions and litigation has seen us grow into one of Australia's premier firms.

Now, with over 165 partners and over 1,200 employees across six offices, we continue to strengthen our reputation for innovative and incisive advice. With a genuine commitment to client service, we've become trusted advisers to a range of government agencies and many of Australia's largest corporations.

Our vision is to be the leading law firm in Australia. Our shared leadership and national practice group structure enables us to better co-ordinate our resources and industry experience nationally, foster greater collaboration and teamwork between our people and, ultimately, offer a superior service to our clients.

We believe that remaining an independent Australian law firm is in the best interests of our clients, partners and people. A key component of our strategy is building and maintaining successful relationships with leading, independent firms in other jurisdictions. By doing so, we retain the flexibility to work, for our clients' benefit, with some of the world's best firms and practitioners, without being tied to a rigid global firm structure.

Clayton Utz has been a member of CEDA since 1986.

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speaker

Paul Schroder

Group Executive, AustralianSuper

Twitter: @Paul Schroder

AustralianSuper is a Fund of 2.3 million members that manages \$148 Billion of member's assets.

Paul is AustralianSuper's Group Executive responsible for Strategy, Product, Brand and Reputation. He was responsible for the Fund's response to the Banking Royal Commission and its submissions to the recent Productivity Commission review of superannuation.

He was previously the National Secretary of the Finance Sector Union of Australia and is a Director of SuperFriend – the industry fund Mental Health Foundation.

Paul holds a Bachelor of Commerce (University of Melbourne) and was awarded the Shell exhibition prize for Labour economics. He also holds a diploma in Financial Planning.



speaker

Michelle Bagnall
Chief Executive Officer, RACQ Bank

Twitter: @MBagnallRACQ

Michelle has over twenty years' experience in financial services in Australia and internationally and is currently CEO, RACQ Bank. She is a member of FINSIA, a graduate of AICD and has completed a MBA (with Distinction).

Prior to RACQ Michelle held senior positions with Suncorp, National Australia Bank (NAB), The Royal Bank of Scotland (RBS) and Insurance Australia Group (IAG).

Her experience spans leading customer and business strategy functions, delivery of major corporate projects, credit risk, regional sales leadership of large customer facing teams and call centres. She has held P&L accountability, product development and pricing strategy and has a strong track record in building new organisational capability through partnership, technology and digital development. Michelle has worked across SME and Retail banking, in both direct and indirect channels, corporate banking and financial markets, relationship banking, general insurance and asset finance.



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speaker



Lead Ombudsman – General Insurance, Australian Financial Complaints Authority (AFCA)

Twitter: @AFCA_org_au

John has over 30 years' experience in the financial services industry. Prior to AFCA, John was Lead Ombudsman – General Insurance at the Financial Ombudsman Service (FOS) Australia, having previously acted as Referee, Adjudicator and a Panel Chair.

John was until recently a Director of State Trustees Limited; STL Financial Service Limited; Chair of the State Trustees Limited Australia Foundation; and member of the Audit, Investment and Remuneration Committees.

John is also a Code of Conduct Commissioner for Cricket Australia and Chair of the Pennant Cricket Appeals Board for Cricket Victoria.

John's industry knowledge has been built through his experience as a solicitor at Maurice Blackburn & Co from 1978, becoming a partner in 1984. He headed up the industrial personal injuries practice until retiring from the firm in 2004.

John also brings his experience as a member of the Accident Compensation Committee for more than 20 years, a member of the Victorian WorkCover Authority Legal Liaison Committee and numerous Victorian Government working parties and advisory groups.

John is a member of ANZOA, the peak body in Australia and New Zealand for industry-based, parliamentary and statutory ombudsman offices.





moderator

Ross McInnes

Partner, Clayton Utz

Ross McInnes led the Clayton Utz team who advised the Commonwealth Bank of Australia in the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry. This experience has placed him at the forefront of the market in understanding the wide-ranging effects the Commission will have on corporate Australia, especially the effects expected to affect businesses beyond the financial services sector.



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corporate tables

CEDA would like to thank the following members for hosting a corporate table at today's event.

Allens Clayton Utz QUT QSuper

Suncorp

attendees

Shauna Armstrong Employee Relations Manager Suncorp Group

Chris Armstrong Senior Relationship Manager QSuper

Michelle Bagnall Chief Executive Officer RACQ

John Barton Chief Executive Officer MGD Wealth

Carla Beaton Financial Controller Laguna Bay

lan Bloemendal Partner Clayton Utz

Kirrily Boulton Head of Corporate Affairs Endeavour Foundation

Angela Branch Head of Membership Strategy RACQ

Wendy Brown State Manager, Queensland Macquarie Group

Rebecca Burrows Partner EY Jennet Butler Director, Legal and Compliance Morgans

Michael Cameron Partner Hall Chadwick

Kim Caswell Senior Category Manager, General Goods and Services

Queensland Department of Housing and Public Works

Rhonda Chesmond Partner Thomson Geer

Amy Cinquini Senior Manager

Patrick Coleman Principal National Policy Adviser Aurizon

Kym Condon Senior Associate Clayton Utz

Erick Cordero Head of Business Development QSuper Lara Courtice Insurance Head of Technical and Governance RACQ

Paul Cronin Acting Executive Vice President, Human Resources Aurizon

Mary-Anne Curtis Director-General Queensland Department of Employment, Small Business and Training

Neal Dallas Partner McInnes Wilson Lawyers

Charlotte Davis General Counsel, Corporate QIC

Sam Denman Senior Investment Associate Laguna Bay

David Denman Senior Manager PwC Australia

Jonathan Devaus Senior Manager BDO

Elise Donaldson Finance Journalist CANSTAR Prof Melinda Edwards Professor of Practice QUT

Matt Edwards Senior Associate Clayton Utz

Paul Faulkner Financial Products and Services Internal Dispute Resolution Consultant RACQ

Jamie Forster Partnership Manager QUT

Karla Fraser Partner Allens

Luke Fraser Stakeholder and New Business Manager, Queensland AustralianSuper

Erica Gallagher Senior Director, Human Resources and Marcomms The Public Trustee of Queensland

Franki Ganter Partner Allens



James Gentle Bank General Manager, Sales and Distribution RACQ

Josephine Giles Senior Director, Governance and Risk The Public Trustee of Queensland

Dr Rob Gray Chief Medical Officer St Vincent's Hospital

John Greig Partner Allens

Caitlin Hargrave Business Development Manager

Andrew Hay Partner Clayton Utz

QSuper

Bob Henricks Chairperson AustralianSuper

Kim Hughes Chief of Qinvest QSuper

Elaine Jeffree Account Manager AustralianSuper

Sue Johnson Group Executive, Queensland Transurban

Dominic Kearney Consultant BDO

Jason Kelly Senior Relationship Manager QSuper

Georgia Kirkpatrick Consultant John Connolly & Partners

Robbie Laurence Senior Policy Adviser QSuper

Ros Lawrence Executive Manager, Policy Portfolio Risk Suncorp Group Roger Leaning Director, Corporate Advisory Morgans

Philip Lee Executive Director, Corporate Advisory Morgans

David Lester Partner Clayton Utz

Ross McInnes Partner Clayton Utz

Tony McKeaton Consumer Advocate Manager RACQ

Kathryn McKeefry Chief Executive Officer St Vincent's Hospital

Lyn Melcer Head of Technical Services QSuper

Tony Meredith Senior Stakeholder and Policy Advisor Transurban

Joanna Moore Senior Lawyer RACO

Michael Morris Partner, Technology, Media and Telecommunications Allens

Kim Moyes Head of Customer Practice and Safeguarding Endeavour Foundation

Kyl Murphy State Director and Company Secretary CEDA

Clint O'Brien Associate Director, Queensland CEDA

Bob O'Connor Executive Director QUT Val Paakki Senior Manager QSuper

Kathryn Pacey Partner, Environment and Planning Clayton Utz

Mario Pennisi Board Director Suncare Community Services

Dawn Peppin Client Partner OnTalent

John Price Lead Ombudsman, General Insurance Australian Financial Complaints Authority

Chris Ramsay External Affairs and Policy Manager QSuper

Matt Roddy Financial Products and Services Internal Dispute Resolution Consultant RACQ

Michael Rosemann Professor for Information Systems and Executive Director, Corporate Engagement QUT

Margit Rosenthal Risk and Policy Manager QSuper

Susan Ryan Business Partnership Manager, Queensland AustralianSuper

Andrea Sackson Media Advisor RACQ

Anthony Schiavo Partner, State Manager Queensland Mercer

Paul Schroder Group Executive, Marketing and Corporate Affairs AustralianSuper Connie Sheahan Manager, Business Planning RACQ

Ryan Shields Employee Relations Advisor Suncorp Group

John Simpson Account Stakeholder Manager AustralianSuper

Melissa Smith Director McGrathNicol

Kendall Soich Relationship Manager, Employer and Advisors QSuper

Wendy Tancred Chief Executive Officer Mercy Super

Louie Trajkoski Director, Execution Northern Australia Infrastructure Facility

Jason Trevethan Business Development Manager Money 101

Andrew Van Der Beek Media Advisor RACQ

Leah Watt Senior Lawyer RACQ

Gavin Watts Head of Member Relations RACQ

Petrina Weston Executive General Manager Sunsuper

Nicole White Master of Business Administration Student Griffith University

Prof Emer Ken Wiltshire AO Professor of Public Administration The University of Queensland



notes





CEDA Queensland: April 2019

2019 Queensland Economic Development Forum

DATE Friday 26 April 2019, 10.00am to 2.00pm

VENUE Brisbane Convention and Exhibition Centre, South Bank, Brisbane

SPEAKER The Hon. Stirling Hinchliffe MP, Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs; The Hon. Kate Jones MP, Minister for Innovation and Tourism Industry Development, Minister for the Commonwealth Games; The Hon. Anthony Lynham MP, Minister for Natural Resources, Mines and Energy; Professor Geraldine Mackenzie, Vice-Chancellor, University of Southern Queensland; Chris Mills, Chief Executive Officer, Queensland Airports Limited; Dr Pradeep Philip, Partner, Deloitte Access Economics; David Robertson, Head of Economic and Market Research, Bendigo and Adelaide Bank Ltd

EVENT OVERVIEW State Ministers, policy makers and leaders from sectors critical to whole of state growth convene to progress thinking and present forecasts at the annual Queensland Economic Development Forum (QEDF).

Supported by CEDA members major sponsor Queensland Airports Limited and supporting sponsors ConocoPhillips and University of Southern Queensland.

CEDA Chief Economist: economic and research update

DATE Tuesday 30 April 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Jarrod Ball, Chief Economist, CEDA

EVENT OVERVIEW CEDA Chief Economist Jarrod Ball will analyse current economic conditions, key policy trends and provide an update on CEDA's program of research into the most pressing economic and social development issues.

CEDA Trustee boardroom briefing hosted by the University of the Sunshine Coast.







CEDA Queensland: May 2019

This fragile system: water reform

DATE Friday 3 May 2019, 12.00pm to 2.00pm

VENUE Brisbane Convention and Exhibition Centre, South Bank, Brisbane

SPEAKER Natalie Muir, General Manager South East Queensland, Cardno; Malcolm Thompson, Deputy Secretary Water Division, Federal Department of Agriculture and Water Resources; Professor Tony Wong, Chief Executive Officer, Cooperative Research Centre for Water Sensitive Cities

EVENT OVERVIEW The next phase of water reform is critical. Hear directly from policy makers and leading thinkers on best practices and the new ideas for rapidly growing urban centres.

Supported by CEDA member major sponsor Cardno.

Asia-Pacific analysis: Philip Green OAM

DATE Tuesday 7 May 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Philip Green OAM, First Assistant Secretary, United States and Indo-Pacific Strategy Division, Department of Foreign Affairs and Trade

EVENT OVERVIEW Philip Green will discuss how our neighbours are maneuvering within global governance mechanisms and working with partners on trade and security.

CEDA Trustee boardroom briefing hosted by Ashurst.

Economic success for industry and regions

DATE Friday 10 May 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Mark Cully, Chief Economist, Federal Department of Industry, Innovation and Science

EVENT OVERVIEW Mountains of carefully analysed data are revealing new opportunities for industry and regions. Federal Department of Industry, Innovation and Science Chief Economist, Mark Cully, will detail the major findings of the Departments annual studies.

CEDA Trustee boardroom briefing hosted by Allens.



CEDA Queensland: May 2019

The rights of Indigenous people

DATE Monday 20 May 2019, 12.00pm to 2.00pm

VENUE Brisbane Convention and Exhibition Centre, South Bank, Brisbane

SPEAKER Victoria Tauli-Corpuz, United Nations Special Rapporteur on the Rights of Indigenous Peoples; Georgina Richters, PwC's Indigenous Consulting

EVENT OVERVIEW In these times as we now negotiate a future Australia and the value of title and ownership are disputed we ask what the price of justice will be? Critical reforms and important steps to societal change are required if we are to live up to our international obligations, responsibilities as an equitable society and support the aspirations of Indigenous Australia as articulated in the Uluru Statement from the Heart.

Sponsorship opportunities available.



DATE Tuesday 21 May 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Professor Tim Lindsey AO, Director of the Centre for Indonesian Law, Islam and Society, the Melbourne Law School, University of Melbourne

EVENT OVERVIEW Professor Tim Lindsey will provide his analysis of the Indonesian election and of the implications for Australian-Indonesian relations.

CEDA Trustee boardroom briefing hosted by Asialink Business.

Productivity panel

DATE Wednesday 22 May 2019, 12.00pm to 2.00pm

VENUE W Brisbane, 81 North Quay, Brisbane

SPEAKER Peter Achterstraat AM, Commissioner for Productivity, NSW Treasury; Michael Brennan, Chairman, Productivity Commission; Dr Matthew Butlin, Chair and Chief Executive Officer, Office of the South Australian Productivity Commission; Kim Wood, Principal Commissioner, Queensland Productivity Commission

EVENT OVERVIEW The leaders of state and Commonwealth bodies working to provide independent economic and policy advice to governments will be convened for the first time by CEDA in Queensland.

Sponsorship opportunities available.







CEDA Queensland: May - July 2019

Mental health impacts: workplace and workforce

DATE Thursday 23 May 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Lucinda Brogden, Chair and Commissioner, National Mental Health Commission

EVENT OVERVIEW The National Mental Health Commission research investigates Australia's mental health and suicide prevention systems. Commissioner and Chair Lucinda Brogden will discuss their findings and the implications for workplaces, workforces.

CEDA Trustee boardroom briefing hosted by Energy Queensland.

Delivering energy solutions

DATE Tuesday 4 June 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Lucas Dow, Chief Executive Officer - Mining, Adani Australia

EVENT OVERVIEW The transformation of the energy sector is driven by the need to meet power demand; ensure environmental sustainability; and address uncertainty across investment and operational timeframes. Lucas Dow will discuss the efficient and rational use of available resources to provide energy solutions

CEDA Trustee boardroom briefing hosted by Herbert Smith Freehills.



DATE Tuesday 2 July 2019, 12.00pm to 2.00pm

VENUE Hilton Brisbane, 190 Elizabeth Street, Brisbane

SPEAKERS Julieanne Alroe, Chair, Infrastructure Australia

EVENT OVERVIEW In the final days of June 2019, Infrastructure Australia (IA) will release its five yearly *Australian Infrastructure Audit*. Infrastructure Australia Chair, Julieanne Alroe will provide her insights into the report when CEDA's senior audience convenes to question progress and priorities, ask what next and examine the lesser considered trends that will shape our urban and regional centres.

Supported by CEDA member major sponsor Cardno. Further sponsorship opportunities available.







CEDA Queensland: September 2019

NT economic outlook

DATE Wednesday 18 September 2019, 12.00pm to 2.00pm (invitation only)

SPEAKER Jodi Ryan, CEO, Office of the Chief Minister, Northern Territory Government

EVENT OVERVIEW The Northern Territory's Department of the Chief Minister oversees and coordinates major government strategies. CEO Jodi Ryan will provide an overview of the NT economy and key economic enablers and business activities that are driving future growth opportunities.

CEDA Trustee boardroom briefing hosting opportunity available.

CEDA contact:

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Susan Austin, Senior Membership Advisor, CEDA

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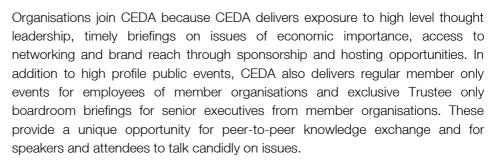


about CEDA





Membership





Research and policy

CEDA's only agenda is to pursue good public policy to progress Australia's economic and social development. Since 1960 CEDA has produced more than 3000 publications, research reports and articles highlighting emerging issues and directions in a diverse range of policy areas. Research in 2019 will focus on Australia's long-term budget position, the effects of temporary migration, a survey of Australian businesses on their approach to economic development, and new approaches to addressing entrenched disadvantage.



For more information on CEDA membership, research and events please contact:

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